

HAMPSHIRE COUNTY COUNCIL

Decision Report

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| Decision Maker | Executive Member for Adult Social Care and Health |
| Date: | 15 January 2020 |
| Title: | Older Person's Day Services contract extensions |
| Report From: | Director of Adults' Health and Care |

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Purpose of this Report

1. The purpose of this report is to seek approval for spend in respect of exercising the option to extend four contracts for the provision of Older Person's Day Services.

Recommendation

2. That the Executive Member for Adult Social Care and Health approves spend of a maximum of up to £2,983,000 for the 3-year period of the extensions.

Executive Summary

3. This report seeks to:
 - Set out the background to the existing Older Person Day Services Contracts
 - Highlight the impact and benefits of the existing services.
 - Consider the future finance for Older Person's Day Services

Contextual information

4. Following the re-commissioning of the service between 2016 and 2017, contracts were moved to a pay per use basis, whereby Adults' Health and Care only paid providers for the sessions used by people. Further amendments in 2018 saw the contract amended to a pay per booking basis whereby Adults' Health and Care now pay for booked places as opposed to a pay per use model.
5. In 2016, the Executive Member for Adult Social Care approved the arrangements for the putting in place of these 4 contracts for the initial three years with a requirement to seek further approval for further spend in relation

to exercising the option to extend. The terms and conditions of the existing contracts state that the contracts can only be extended for a set period.

6. The existing contracts work on a sessional basis whereby people can attend for a morning or afternoon session or a whole day. On average people attend for 4 sessions a week (2 days). In quarter 1 and quarter 2 for 2019/20, 15,707 sessions have been used across all contracts, including those not considered by this report. The existing contracts have a maximum session limit which would look to be continued, to ensure spending is not over the agreed maximum contracted amount.
7. Older Person's Day Services enable people to maintain their independence and stay within their own home for longer. Older Person's Day Services provide a bridge between when people are no longer able to access community services due to their continence or other care needs but are not yet eligible or ready for residential or nursing care.
8. The service is predominantly buildings based, providing a variety of both physical and cognitively stimulating activities on site, although day trips out to different locations also takes place. Activities include chair-based exercises, intergenerational music with local pre-schools and primary schools, trips on the Basingstoke Canal and to the Rotary Clubs Beach Hut at Lee-on-the-Solent.
9. The service is mainly aimed at people who have a carer as the person's attendance at a day centre also enables the carer to have a break from caring. This supports the achievement of Hampshire County Council's Carers Strategy aim of enabling carers to have a life alongside caring. The service is also targeted at those who are at risk of social isolation.

Finance

10. The extension to the four contracts, as proposed within this report is estimated to have an annual cost of £919,000 excluding inflation.
11. The amount being sought for approval is a maximum contract spend of up to £2,983,000 for all four contracts for the three-year period. This allows for any inflationary increases which will be reviewed and agreed with the provider on an annual basis.
12. Funding for these services will come from the existing revenue budget for which there is currently sufficient provision to meet the estimated cost. Although spend approval is sought for a total of £2,983,000 over three years, the annual expenditure in any given year is still required to be within the budgeted level for this service area as approved by the County Council.

Performance

13. During the 2018/19 financial year, 439 individuals attended an Older Person's Day Service excluding our in-house services. The majority of people attending day services have some form of dementia or memory or cognitive impairment.

14. The Older Persons Day Services are highly valued by the people who attend and their carers. Feedback from carers includes comments that they know their loved ones are safe and therefore they are able to leave them to enjoy some valuable time for themselves knowing they are happy. People who use the service state that they enjoy lots of laughter with friends and that each day is different.
15. Older Person's Day Services enable people to maintain their independence for longer and reduce the need for more costly services such as residential care.

Consultation and Equalities

16. The extension of these contracts will allow for further review of the existing services. Continuation of these services ensures that older people continue to have access to a service which helps to reduce their social isolation and supports them to maintain their independence. People will continue to be supported in a safe and welcoming environment, ensuring their care needs are met.
17. Extending the Older Person's Day Services contracts will also positively impact those living in more rural locations as many day service providers provide a transport service enabling those people who live more rurally to access a day service opportunity. In turn this helps to reduce their social isolation.
18. The Equality Impact Assessment demonstrates a positive impact for older people and people with disabilities as through extending the contracts, this ensures that older people and people with disabilities are able to continue to access the service which will help to maintain their mobility and meet their care needs. The full EIA can be found at the end of this report.

Conclusion

19. Older Person's Day Services provide enablement activities for older people to support them to maintain their independence at home for longer and reduce their risk of social isolation.
20. Older Person's Day services provide an opportunity for carers to have a respite break from caring, enabling them to continue in their caring role for longer.
21. There is a need to approve the spend for the contract extensions to ensure consistency of service availability for service users and carers whilst the service is reviewed.

REQUIRED CORPORATE AND LEGAL INFORMATION:

Links to the Strategic Plan

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| Hampshire maintains strong and sustainable economic growth and prosperity: | yes |
| People in Hampshire live safe, healthy and independent lives: | yes |
| People in Hampshire enjoy a rich and diverse environment: | no |
| People in Hampshire enjoy being part of strong, inclusive communities: | yes |

Other Significant Links

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| Links to previous Member decisions: | |
| <u>Title</u> Day Activities for Older People and for People with Physical Disabilities | <u>Date</u> 27 April 2016 |
| Direct links to specific legislation or Government Directives | |
| <u>Title</u> | <u>Date</u> |

Section 100 D - Local Government Act 1972 - background documents

The following documents discuss facts or matters on which this report, or an important part of it, is based and have been relied upon to a material extent in the preparation of this report. (NB: the list excludes published works and any documents which disclose exempt or confidential information as defined in the Act.)

| | |
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| <u>Document</u> | <u>Location</u> |
| None | |

EQUALITIES IMPACT ASSESSMENT:

1. Equality Duty

The County Council has a duty under Section 149 of the Equality Act 2010 ('the Act') to have due regard in the exercise of its functions to the need to:

- Eliminate discrimination, harassment and victimisation and any other conduct prohibited by or under the Act with regard to the protected characteristics as set out in section 4 of the Act (age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex and sexual orientation);
- Advance equality of opportunity between persons who share a relevant protected characteristic within section 149(7) of the Act (age, disability, gender reassignment, pregnancy and maternity, race, religion or belief, sex and sexual orientation) and those who do not share it;
- Foster good relations between persons who share a relevant protected characteristic within section 149(7) of the Act (see above) and persons who do not share it.

Due regard in this context involves having due regard in particular to:

- The need to remove or minimise disadvantages suffered by persons sharing a relevant protected characteristic that are connected to that characteristic;
- Take steps to meet the needs of persons sharing a relevant protected characteristic that are different from the needs of persons who do not share it;
- Encourage persons sharing a relevant protected characteristic to participate in public life or in any other activity in which participation by such persons is disproportionately low.

2. Equalities Impact Assessment:

Older Person's Day services Contract Extensions

Accountable officer: Gillian Towler

Email address: gillian.towler@hants.gov.uk

Department: Adults' Health and Care

Date of assessment: 17/12/2019

Description of current service/policy

The Older Person's Day Service provides activities for people over the age of 65 to help reduce social isolation and support them to maintain their independence at

home. Day services also provide a valuable respite for carers, enabling them to continue within their caring role.

Geographical impact:

East Hampshire, Hart, Havant, New Forest, Rushmoor

Description of proposed change

It is proposed to extend the existing Older Person's Day service Contracts for a period of 3 years for lots 1a Hart and Rushmoor, 2b, Havant and Petersfield, 4a North West New Forest and lot 4b South East New Forest.

Impacts of the proposed change

This impact assessment covers Service users

Engagement and consultation

Has engagement or consultation been carried out? No

No consultation has taken place with service users as this change is about ensuring a consistency of service for the short-term future. Discussions have taken place with providers and operational staff who value the existing day services offer.

Statutory considerations

Age: Positive

By extending the existing older Person's Day Service contracts, this ensures that older people, over the age of 65 continue to have access to a service which helps to reduce their social isolation and supports them to maintain their independence.

Disability: Positive

Many people attending a day service will have some form of physical or mental impairment. By extending the existing contracts, these people will continue to be supported in a safe and welcoming environment, ensuring their care needs are met.

Sexual orientation: Neutral

Race: Neutral

Religion and belief: Neutral

Gender reassignment: Neutral

Gender: Neutral

Marriage and civil partnership: Neutral

Pregnancy and maternity: Neutral

Other policy considerations

Poverty: Neutral

Rurality: Positive

Many of the day services operational under the existing day service contracts provide a transport service enabling those people who live more rurally to access a day service opportunity. In turn this helps to reduce their social isolation.

Neutrality statement (if all considerations have a neutral impact) Any other information

Extending the existing Older Person's Day Service contracts for lots 1a, 2b, 4a and 4b will positively impact older people and people with a physical or mental impairment, especially those with a dementia. The contract extensions will ensure the continuation and therefore consistency of service for those currently accessing the services and will ensure a future service provision for those that need it. The extension of the existing Older Person's Day Services contracts ensures access to positive and stimulating physical and mental activities as well as providing a respite break for carers. This supports people to reduce their social isolation and maintain their independence for longer as well as supporting carers to continue in their caring role.